

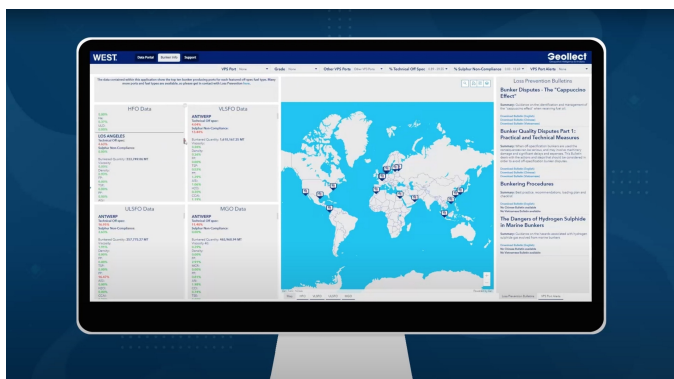
Loss Prevention 26 Jul, 2021

Neptune - Bunker Quality Information Tutorial Video Now Available



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We are pleased to announce that a tutorial video has been added within the bunker information section of the Club's global information portal Neptune to support the users and allow for a better overall experience to be obtained when using the bunker information.



The video demonstrates what bunker fuel quality data is available and how best to retrieve it for use. Using the port of Rotterdam as an example, the tutorial gives a brief review of fuel quality data and explains why this information is so essential when ship operators order bunker fuel.

Viewing access to this video can be made by logging into Neptune, which is exclusively available only to current West Members and their brokers, and then selecting the Support tab.

In addition to the bunker information service, Neptune also provides a wealth of information and data about all aspects of ports and maritime trading areas to help Members with their voyage planning and execution. Further details, including an introductory video on Neptune's features and how to register for access to the system, can be found here - [About Neptune](#).

Please don't hesitate to contact the Loss Prevention Department to obtain additional information on Neptune's bunker information section.