

Covid-19 18 Mar, 2020

Response to the ongoing COVID-19 (Coronavirus) situation



Tom Bowsher
Group CEO

We continue to closely monitor developments around the evolving global response to the COVID-19 outbreak. The health and welfare of our staff in all regional services centres is of course our highest priority.

Following the British Government's latest advice regarding measures to assist in preventing the spread of Coronavirus, the Club's London office will be closed with effect from Wednesday 18th March until further notice. All business travel has also been suspended until further notice.

All staff will work from home and can be contacted in the usual way either by email or telephone on their office landline numbers or their mobile devices, full details of which are available via our website.

The Club has well-tested business interruption policies and procedures in place and it is our intention to maintain full-service capabilities across all departments throughout this time with a minimal amount of disruption.

As regards our other offices, in accordance with governmental advice in each location our Greek, Hong Kong, Singapore and Luxembourg offices are currently operational, with staff working flexibly as required. However, our New York office is closed with all staff working remotely and who can likewise be contacted via e-mail and their mobile devices.

The West remains committed to supporting our Members and partners throughout this uncertain time and we are doing all that we can to maintain service levels.

We will keep Members updated as this unprecedented situation evolves. Comprehensive advice on the impact of the virus on shipping and insurance can be found on our main Coronavirus webpage as well as via our social media platforms, but if Members have any queries, questions or concerns during this period please do not hesitate to contact the Club in the usual way.

Coronavirus webpage

For more information on the situation, please visit our dedicated Coronavirus page for the latest updates on the outbreak.

Find here [→](#)