

Monday 16th September 2019

12.00 **Welcome & Registration — Tea, coffee & light refreshments**

Lunch **Lunch at the hotel**

13.30 **Introduction to the Club: History, Structure, Correspondents**



Christopher South – Senior Underwriter, West of England

Chris joined the Club in 1982 having previously worked as a solicitor in private practice, and was then appointed Manager of the Hong Kong office in the early 1990's. On returning to London, he specialised in the management of major casualties and providing advice to the liner industry, before becoming a member of the Underwriting team.



Steven Knaggs – Claims Manager, West of England

Steve qualified as a solicitor in 2006. Having spent three years at a well-known shipping firm in Hull, Steve moved to London and gained further experience at a boutique City law firm specialising in maritime disputes with particular focus on tanker and bulk trades. Steve joined the Club's claims department in August 2013 and works with Members across Turkey, Denmark, the US and South American handling both P&I and FD&D claims.

14.40 **Introduction to P&I and Defence**



Andy Macrow – Senior Claims Manager, West of England

A Member of the Nautical Institute, with a BA degree and an Insurance Qualification, Andy has some 45 years of claims handling experience gained with a leading recovery agent, maritime law firms and the Club. He handles all types of P&I Claims but has a particular interest and expertise in GA and Salvage matters. Andy is responsible for Members predominantly based in Scandinavia, France and the UK, but handles claims also for various members across Team 3. He is involved with internal training, especially the P&I Qualification. He is the current chairman of the North Sea Operators' Claims Conference.



Nicola Cox – Head of Defence, West of England

Nicola graduated in law from Oxford University and practised as a barrister before joining the West of England in 1994. Nicola manages the Club's Defence claims, reporting to the Class 2 Committee of the Club's shipowners' Board, monitoring legal developments and handling some of the Club's larger Defence claims. Nicola also manages the Club's relationship with its preferred legal suppliers and assists in marketing the Club's Defence cover.

16.15 **Introduction to the IG Group/Pool**



David Baker – IG Secretariat

David joined the Secretariat of the International Group of P&I Clubs (IG) in 2004, after a career in civil service, and is the International Group's representative at the IMO and on pollution matters in general. David's scope of work is varied and ranges from cargo liquefaction matters to spill response contract work to outward facing roles through governmental and NGO liaison and administration of various IG subcommittees and working groups. David is a member of the British Maritime Law Association and a Professional Careers Mentor at Birmingham University and holds Masters degrees in both Business Administration and Law.

Evening **Visit to our new offices! Drinks & canapes**

Tuesday 17th September 2019 — Morning

9.30 **Arrival — Tea, coffee & light refreshments**

9.45 **Introduction to Underwriting: Types of Covers**



Simon Parrot – Underwriting Director, West of England

After graduating in 1984, Simon joined the Club's Underwriting Department with specific responsibility underwriting the membership in Northern Europe, Scandinavia, the USA and South America. As Underwriting Director, he has operational control of the Underwriting Department as a whole. Simon represents the Association on several International Group Sub-Committees including the Reinsurance Sub-Committee.



Mark Mathews – Deputy Head of Underwriting, West of England

Mark started his career working for Lloyd's Brokers, mainly Harris and Dixon, in the early 1980s. Prior to joining the West of England, he also worked for two other International Group P&I Clubs. Mark is the Underwriter responsible for West of England's Russian membership as well as those Members in Greece and Cyprus.



Justin Wood – Underwriter, West of England

Having obtained a Law Degree from the University of Wales, Justin joined the Club's claims department in 1986, and was then seconded to the Hong Kong office in the early 1990's where he headed up the FD&D department. Justin is responsible for Members in the Middle East and Indian Sub-Continent with a particular focus on the offshore industry, as well as being involved in training programmes.



Chris Adie – Assistant Underwriting Manager, West of England

Chris joined the Club in 2003. Alongside his underwriting responsibilities he also manages other technical underwriting tasks and the general compliance and development of the underwriting systems. Chris has completed the IG P&I Qualification also holds other CII qualifications.

11.00 **End of Morning Presentations; Leave for tour of Lloyd's of London**

11.30 **Tour of Lloyd's of London with Miller Insurance Services**

Lunch **Lunch at the hotel**

Tuesday 17th September 2019 — Afternoon

14.30 Introduction to Loss Prevention



Capt. Simon Rapley – Loss Prevention Manager, West of England

Simon is the Club's Loss Prevention Manager based in the London Office handling Loss Prevention matters for Members worldwide. He is a Master Mariner who has served as Captain on AHTS vessels, as well as having seagoing experience on bulk carriers, ROROs, general cargo/container ships, VLCCs and numerous offshore vessel types. Simon has also worked as a consultant involved in offshore oil and gas field construction, and as a Harbour Master. He joined the Club from the Loss Prevention department of another IG insurer in 2010.

15.45 Personal Injury Claims/Stowaways



Monica Lambrou-Whiting – Senior Claims Manager, West of England

A barrister by profession, Monica's focusses mainly on cruise passenger claims, ticket terms, cruise ship related contracts, and working on loss prevention schemes. She has over twenty years' experience in handling UK and US personal injury and occupational disease claims. After working at two Greek shipping companies, another P&I Club and a leading broker, she managed her own business for ten years handling cruise ship and passenger claims.



Chris Edwards – Claims Manager, West of England

Chris joined the claims department in 1995 and has particular expertise in handling personal injury, crew and stowaway matters. Chris is a member of Claims Team 3 and has responsibility for Members in Northern Europe, Mediterranean and Russia.

17.45 End of Presentations; Leave for evening entertainment

Evening River Cruise and Dinner; External Speaker—Captain William Wells

Wednesday 18th September 2019—Morning

9.30 **Arrival— Tea, coffee & light refreshments**

9.45 **Pollution Claims**



Tony Paulson – Corporate Director, West of England

Tony Paulson is the Club's Corporate Director. He joined the West of England in 1990 and having worked in the Claims Department dealing with a wide variety of Members which included a secondment to the Hong Kong office, he was appointed a Director in 2005. With experience of managing major oil spills in the United States and other countries, Tony has overall responsibility for all pollution matters at the Club. He represents the West of England on the International Group of P&I Club's Pollution Sub-Committee and is the Chairman of the Vessel Response Plan Working Group.

10.45 **The Role of ITOPF**



Richard H. Johnson – Technical Director, ITOPF

Richard Johnson is a marine biologist who has been with ITOPF for over 20 year. In that time he has been involved in many of the 50 incidents ITOPF have attended on site, 200 of which have been since he became Technical Director in 2009. He has been on site for major casualties such as SEA EMPRESS, NAKHODKA, ERIKA, PRESTIGE, HEBEI SPIRIT

Richard has travelled extensively, having presented at international conferences and at IMO and IOPC Fund training courses and has visited over 80 countries. Richard has provided claims analysis and damage assessment advice on numerous cases to a range of different entities including government, P&I Clubs and the IOPC Funds. He also participated in intergovernmental meetings such as at IMO and has been involved in numerous advisory projects and contingency plan reviews. He has delivered keynote opening, and closing plenary presentations at a number major international conferences as well as providing papers, chairing or giving input to workshops, seminars and training courses at regional, national and local level courses, both for government and industry.

As Technical Director, Richard provides strategic oversight of the full range of technical services offered by ITOPF and is the focal point for the delivery of these services. As well as overseeing the Americas, Africa, Europe, & Middle East and the Asia Pacific Technical Teams, Richard actively contributes to the risk management and knowledge management internal working groups. He is also the Chairman of the ITOPF R&D Award Committee.

11.45 **Salvage/Wreck Removal Claims**



Enam Hussain – Head of Claims (Eastern Team), West of England

Enam qualified as Solicitor in 2005 and worked in private practice with an international law firm as a Solicitor in Commercial Litigation and International Trade. He also worked for another IG club for 10 years – heading up the claims team for Europe. Enam represented the club on the International Group's Claims Cooperation subcommittee. His expertise is in major casualty management and he has handled some of the largest major casualties. Enam joined West of England in 2017 as a Deputy Director and is responsible for Members in the Middle East, Indian sub-continent, Africa and Europe.



Tim Davies – Senior Claims Manager, West of England

Prior to joining West of England in 2008, Tim Davies served for 6 years as a deck officer and thereafter spent over 20 years in private practice having graduated from the University of Wales. Tim handles both FD&D and P&I claims.

Wednesday 18th September 2019—Afternoon

Lunch Lunch at the hotel **with ITOFF**

13.45 Cargo Claims



Paul Kaye – Head of Claims (European Team), West of England

Paul is a qualified solicitor and worked for a leading maritime law firm for nearly three years. He subsequently worked at two other P&I Clubs for sixteen years (including five years in Greece) handling both P&I and FD&D cases and in Defence Management. He joined the Club in November 2011 and as the Team Leader for Claims Team 3, is responsible for Members from Europe, India and Russia. Paul represents WoE at the IG Claims Co-operation Sub-committee and has participated in the number of BIMCO Documentary Committee working groups including the Box-time and NYPE 2016 C/Ps.



Andy Macrow – Senior Claims Manager, West of England

A Member of the Nautical Institute, with a BA degree and an Insurance Qualification, Andy has some 45 years of claims handling experience gained with a leading recovery agent, maritime law firms and the Club. He handles all types of P&I Claims but has a particular interest and expertise in GA and Salvage matters. Andy is responsible for Members predominantly based in Scandinavia, France and the UK, but handles claims also for various members across Team 3. He is involved with internal training, especially the P&I Qualification. He is the current chairman of the North Sea Operators' Claims Conference.

15.00 Media Awareness



Martin Baxendale – Managing Director, MTI Network

Martin Baxendale is the Managing Director of Maritime Technical International Ltd. Martin was educated in the UK and holds a BA (Hons) from London University. After working for a City based advertising and public relations agency, he joined the MTI Network's London office in 1998. During his time with MTI, Martin has overseen traditional public relations projects, as well as working extensively on incident response and reputation management programmes. He has advised on a number of high-profile media incidents, as well as a wide range of pre-emptive strategic programmes. He is also closely involved in MTI's various training programmes.

17.00 End of Presentations; Leave for evening entertainment

Evening Theatre Night - Mamma Mia! West End Musical

Thursday 19th September 2019—Morning

9.00 **Arrival— Tea, coffee & light refreshments**

9.15 **Collision Claims**



Capt. Simon Rapley – Loss Prevention Manager, West of England

Simon is the Club's Loss Prevention Manager based in the London Office handling Loss Prevention matters for Members worldwide. He is a Master Mariner who has served as Captain on AHTS vessels, as well as having sea-going experience on bulk carriers, ROROs, general cargo/container ships, VLCCs and numerous offshore vessel types. Simon has also worked as a consultant involved in offshore oil and gas field construction, and as a Harbour Master. He joined the Club from the Loss Prevention department of another IG insurer in 2010.



Dr. Michaela Domijan-Arneri – Claims Manager, West of England

Michaela has a PhD in maritime law. She is an English qualified solicitor and practiced with a major London shipping law firm before joining the Club in 2010. She is also a CEDR qualified mediator. Michaela is multilingual, proficient in French, Italian, Dutch, Croatian and German. Michaela works primarily for Members based in Europe and also the Middle- and Far-East, including ferry and ro-ro operators. Michaela has experience in handling large complex P&I and FD&D disputes. She also regularly undertakes contractual reviews for Members. Michaela has also represented the Club on several BIMCO Documentary Committee Working Groups and is on the International Group's Working Group on Electronic Bills of Lading.

10.30 **FFO Claims - Presentations and Case Studies**



Suzanne Byrne – Group Head of Claims, West of England

Suzanne Byrne is the Club's Claims Director. She joined the West of England in 1993 after qualifying as a barrister in 1991 and practising criminal law. Suzanne worked in the European/Eastern European syndicate for both P&I and FD&D claims, and in 1997 she transferred to the North/South American syndicate, where she also handled US Jones Act and cruise/passenger claims. In 2007 Suzanne left the Club to be in-house Counsel/Risk Manager at a shipowner where she was responsible for all insurances and claims matters, including management of a Class 2 Captive, sale and purchase of vessels, and drafting and reviewing commercial contracts. Suzanne re-joined the Club in 2015 and in addition to having overall responsibility for claims worldwide, she also sits on the Bimco Documentary Committee and the IG subcommittee for Salvage.



Dennis Kelly, Cwaves

Dennis is a founding Director of the company and a Maritime Civil Engineer with nearly 30 years of industry experience, specialising in ports and harbours. He is a member of the Institution of Civil Engineers and a fully-qualified commercial diver. Dennis is recognised as a leading expert in Fixed & Floating Object (FFO) damage incidents and has considerable experience in the investigation and management of FFO cases in over 60 countries around the world. He has a wealth of experience of working with P&I Clubs, lawyers, and shipowners and has an extensive understanding of all the technical and commercial issues associated with the resolution of FFO claims.



Giles Hunnisett, Cwaves

Giles is a Master Mariner with seagoing experience on a wide variety of vessels worldwide. Prior to joining Waves Group, Giles was a member of the Admiralty and Crisis Management team at a major international law firm, regularly attending major maritime casualties such as collisions, groundings and fires. Giles has acted for insurers, vessel owners, ports and flag states, and has specific expertise in the area of digital evidence, simulation, and electronic navigation.

Thursday 19th September 2019—Afternoon

FFO Claims - Presentations and Case Studies—Continued



Gavin Dickson, Cwaves

Gavin Dickson is a Maritime Civil Engineer with over 25 years' experience in the design, procurement and construction of a wide variety of port infrastructure projects. He is a chartered member of the Institution of Civil Engineers. His background is engineering consultancy and prior to joining Waves Group he worked for a large international firm in roles which included technical director, project manager, design team leader, lead designer and site supervisor. He has worked in the UK and also fulfilled a number of long term overseas postings. He has extensive experience in the design and construction of maritime civil engineering works, including planning of berths, dredging, reclamation and ground improvement, ro-ro facilities, a wide range of quay structures, berthing and mooring dolphins, fenders and mooring systems.



David Close, Cwaves

David is a Maritime Civil Engineer, a member of the Institution of Civil Engineers, holds an MSc in Maritime Civil Engineering and is a fully-qualified commercial diver. He has over 30 years experience of port and coastal engineering including port development, dredging and land reclamation. His experience ranges from pre-feasibility studies through to detailed design, procurement, construction and contract supervision and administration. David regularly attends on-site immediately after a Fixed & Floating Object (FFO) incidents to assess the damage, advise on temporary repairs, monitor operations and assist in resolution of the claim.



Julian Hodnett, Cwaves

Julian is a Maritime Civil Engineer, a member of the Institution of Civil Engineers and a fully-qualified commercial diver. He specialises in port, harbour and coastal civil engineering and holds an MSc in Maritime Civil Engineering. Julian has worked for large international engineering consultancies, fulfilling a range of roles including, Port Master Planner, Designer, Resident Engineer, Project Manager, Consultant and Client Representative on the full range of port-related projects. He has worked on projects in the UK and internationally, including a number of medium-term overseas postings. Since joining Waves Group, Julian has provide technical, contractual and financial advice, both remotely and on the ground, on a wide range of FFO cases.



Rob Williams, Cwaves

Rob is a Maritime Civil Engineer with over 22 years of experience in the design and project management of a wide range of marine infrastructure projects. He is a member of the Institution of Civil Engineers, a member of the Society for the Environment and PIANC Working Group 211 responsible for updating guidelines for the design of fenders. He has extensive experience in the design and construction of maritime civil engineering works, which includes dredging, reclamation and ground improvement, breakwaters, a wide range of quay structures, berthing and mooring dolphins, monopiles, fenders and mooring systems. Since joining Waves Group, Rob has provided technical, contractual and financial advice on a range of Maritime Civil and Fixed & Floating Object (FFO) cases to assess the damage, advise on temporary repairs, monitor operations and assist in resolution of the claim.

13.30 **Leave for Port Tour; Lunch served at the hotel before departure**

Evening **Free**

Friday 20th September 2019

10.00 **Arrival — Tea, coffee & light refreshments**

10.15 **Case Study Workshop**



Paul Kaye – Head of Claims (European Team), West of England

Paul is a qualified solicitor and worked for a leading maritime law firm for nearly three years. He subsequently worked at two other P&I Clubs for sixteen years (including five years in Greece) handling both P&I and FD&D cases and in Defence Management. He joined the Club in November 2011 and as the Team Leader for Claims Team 3, is responsible for Members from Europe, India and Russia. Paul represents WoE at the IG Claims Co-operation Sub-committee and has participated in the number of BIMCO Documentary Committee working groups including the Bovertime and NYPE 2016 C/Ps.



Enam Hussain – Head of Claims (Eastern Team), West of England

Enam qualified as Solicitor in 2005 and worked in private practice with an international law firm as a Solicitor in Commercial Litigation and International Trade. He also worked for another IG club for 10 years – heading up the claims team for Europe. Enam represented the club on the International Group's Claims Cooperation subcommittee. His expertise is in major casualty management and he has handled some of the largest major casualties. Enam joined West of England in 2017 as a Deputy Director and is responsible for Members in the Middle East, Indian sub-continent, Africa and Europe.



Capt. Simon Rapley – Loss Prevention Manager, West of England

Simon is the Club's Loss Prevention Manager based in the London Office handling Loss Prevention matters for Members worldwide. He is a Master Mariner who has served as Captain on AHTS vessels, as well as having seagoing experience on bulk carriers, ROROs, general cargo/container ships, VLCCs and numerous offshore vessel types. Simon has also worked as a consultant involved in offshore oil and gas field construction, and as a Harbour Master. He joined the Club from the Loss Prevention department of another IG insurer in 2010.



Leyla Pearson – Claims Manager, West of England

Leyla is a qualified solicitor and joined Claims Team 3 at the start of 2015. Leyla previously worked at a well-known maritime law firm for 10 years, handling a range of maritime disputes. Leyla handles both P&I and FD&D claims and works with Members from across Europe.



Steven Knaggs – Claims Manager, West of England

Steve qualified as a solicitor in 2006. Having spent three years at a well-known shipping firm in Hull, Steve moved to London and gained further experience at a boutique City law firm specialising in maritime disputes with particular focus on tanker and bulk trades. Steve joined the Club's claims department in August 2013 and works with Members across Turkey, Denmark, the US and South American handling both P&I and Defence claims.

Lunch **Lunch & Presentation of Certificates**

14.00 **End of Training**