

International Chamber of Shipping

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8th September 2016

To: RADIO AND NAUTICAL SUB-COMMITTEE

RN(16)19

**Copy: Marine Committee
All Full and Associate Members (for Information)**

ICS PILOTAGE, TOWAGE AND MOORING SURVEY 2016

Action Required: Members are invited to forward the link to the ICS Pilotage, Towing and Mooring Survey 2016 to their memberships and promote completion of the survey as widely as possible.

Further to RN(16)12 and feedback from Members, the Secretariat has finalised the ICS Pilotage, Towing and Mooring Survey 2016. The survey is now live and will remain live until 16th October 2016. This should allow sufficient time for circulation by Members and at least 28 days for completion by Masters and Bridge Teams. The survey is available at:

<http://www.smartsurvey.co.uk/s/ICSPilotageTowingMooringSurvey2016/>

Purpose of the Survey

The survey is designed for completion by Bridge Teams and is based on established best practices for pilotage, towing and mooring operations. The aim of the survey is to determine the extent to which best practice in pilotage, towage and mooring is being followed and to highlight any particular:

1. Examples of very good practice; and
2. Concerns over the quality of pilotage, towage and mooring services.

Instructions for Completing the Survey

1. The survey should be completed for a particular port or terminal. If a pilot was not embarked due to an officer holding a valid Pilot Exemption Certificate (PEC), then the

questions on towage and mooring can still be completed.

2. The survey should be completed by Bridge Teams as soon after a port call as possible. The survey should take no longer than 5 minutes to complete.
3. One response per port or terminal call is requested. There is no need to complete a survey for individual pilotage, towage or mooring operations during the same port or terminal call.
4. One response per ship is requested. Multiple responses from different members of the Bridge Team for the same port call should be avoided.
5. Comments boxes are provided with each question. This allows details to be recorded of any particularly significant practices.
6. Negative and positive response are both encouraged to ensure that an appropriate balance of views is reflected in the final results of the survey.

Instructions for completion of the survey are also included with the survey itself.

All response to the survey will be treated anonymously to encourage maximum participation.

Members are invited to circulate the above link to their membership and promote completion of the survey between Friday 16th October 2016 and Sunday 16th October 2016.

Any questions should be directed the undersigned (matthew.williams@ics-shipping.org)

Matthew Williams
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